HP Dragon 6.4 and HP Dragon 6.5

Question	When is HP discontinuing HP Dragon 6.4?
Answer	Effective Starting July 23, 2015, HP is discontinuing HP Dragon 6.4. Existing customers should already been informed by their local sales representative about the End of Support Date (effective on October 31st, 2016).
Question	When is HP discontinuing HP Dragon 6.5?
Answer	Effective Starting July 23, 2015, HP is discontinuing HP Dragon 6.5. Existing customers should already been informed by their local sales representative about the End of Support Date (effective on October 31st, 2015).
Question	What versions of HP Dragon are currently available and what product roadmap plans do you have for the product, if any?
Answer	HP Dragon 6.6 and HP Dragon 6.7 are available and are the successors of HP Dragon 6.4 and HP Dragon 6.5. HP Dragon 6.6 can be used on HP-IA (Itanium) or RHEL (Linux) HP Dragon 6.7 can be used on RHEL (Linux)
Question	Why is HP discontinuing HP Dragon 6.4 and HP Dragon 6.5?
Answer	This is in accordance with the HP Software Supported Version Policy 4.2. Definitions of terms are documented in the HP Software product version obsolescence guidelines.
Question	What product numbers are affected?
Answer	The following product numbers are affected: JB370ADE JB371ADE JB372ADE JB373ADE JB374ADE JB375ADE JB376ADE JB377ADE JB378ADE JB379ADE JJ233ADE JJ234ADE JJ235ADE JJ236ADE JJ237ADE JB380ADE JB381ADE JB382ADE JB383ADE JJ846ADE
Question	Whom can I contact if I have more questions with regards to this product discontinuance?
Answer	Please contact your Local CMS Sales representative.
Question	What are the hardware requirements to migrate from HP Dragon 6.4 or 6.5 to HP Dragon 6.6 and HP Dragon 6.7?
Answer	Please review the appropriate Release Notes, Installation Guide, and/or Migration Guide or otherwise contact your local HP CMS Sales representative for further assistance.
Question	Where can I find migration information for HP Dragon 6.4 or 6.5 to HP Dragon 6.6 and HP Dragon 6.7?
Answer	Your local HP CMS sales representative can help you get this information.
Question	I plan to migrate my HP Dragon 6.4 or 6.5 environment using in-house technical resources. Where do I get all the required software?
Answer	You can request the HP Dragon 6.6 or 6.7 media by contacting your local HP CMS sales representative
Question	I received this communication but I have already migrated my HP Dragon 6.4 or 6.5 systems to HP Dragon 6.6 or 6.7. Do I need to do anything?
Answer	No, nothing more.

Question	What is the end of support date of HP Dragon 6.4 or 6.5?
Answer	HP Dragon 6.4 End-of-Support date will be on October 31st 2016. HP Dragon 6.5 End-of-Support date will be on October 31st 2015. As of this date all customer support activities will cease, this includes: •Telephone support •Security Rule updates •Product upgrades and migrations
Question	Are there any other key dates I need to be aware of?
Answer	Support extensions can be proposed under specific conditions, please contact your local CMS sales representative.
Question	What are my discontinuance options?
Answer	Customers are encouraged to contact their local HP CMS sales representative for help in determining migration options that meet their business needs.
Question	Can I get a support contract for technical support only, without having to pay for upgrades?
Answer	No, support contracts include both technical support and software updates.
Question	Should there be a defect with a version of HP Dragon 6.4 or 6.5 for which no defect fixing is done anymore, can I pay for a fix to be implemented on my request?
Answer	HP may choose to offer defect fixes at a premium price, depending on available resources.
Question	If I am on a support contract, what will I be entitled to?
Answer	You should have received a notification from your local HP CMS sales and support representatives who can help provide information and assistance to enable your upgrade to be easy and successful.
Question	When I migrate from HP Dragon 6.4 or 6.5 to HP Dragon 6.6 or 6.7, can I continue my existing support contract until they expire?
Answer	Yes. No impact on the support contract for this minor release upgrade.
Question	When I migrate from from HP Dragon 6.4 or 6.5 to HP Dragon 6.6 or 6.7, can I expect the same support pricing compared to my HP TeMIP Client version?
Answer	No support pricing change.
Question	What migration services are available to help me migrate?
Answer	HP CMS Solution Services can provide migration assistance as a services engagement. In addition, the product provides documentation for the migration process.

For more information, please contact you HP CMS Sales representative.
If you do not have a current HP CMS Sales representative, please contact HP DRAGON Product Manager (guglielmo.caruso@hp.com).

Respectfully,

Guglielmo Caruso,

HP DRAGON Product Management,
HP Communications and Media Solutions

www.hp.com/go/dragon